

WITHDRAWAL POLICY – PRC (PEOPLE’S REPUBLIC OF CHINA)

取款政策 – 中国 (中华人民共和国)

MULTIBANK FX INTERNATIONAL (大通金融集团)

VERSION 001 | 27 FEBRUARY 2023 (版本 001 | 2023 年 2 月 27)

Purpose

目的

To ensure streamlined and efficient processing of withdrawals received from clients residing in the Peoples Republic of China.

确保简洁有效的处理居住在中国的客户取款。

The aim is to ensure clear communication surrounding the anticipated processing times and prepare against, and communicate, delays attributed to the deviation from procedure.

目的是确保围绕预期的处理时间和进行清晰的沟通，并针对因偏离程序而造成的延误做好准备并进行沟通。

We acknowledge the importance of having an effective and efficient withdrawals handling framework, and we adopt a customer-focused approach.

我们承认拥有有效和高效的取款处理框架的重要性，并且我们采用以客户为中心的方法。

We adopted the current version of this withdrawals policy for clients on residing in the Peoples Republic of China on 27 February 2023.

对于居住在中国的客户，我们采用了当前版本的取款政策2023年2月27

Withdrawal Procedure and FAQs

取款流程和常见问题解答

How can I withdraw funds from my trading account?

怎么才能从我的交易账户中提取资金？

To withdraw funds, log into your client portal and then select the “withdraw funds” option. In accordance with our AML Policy, funds must be withdrawn to the originating source of deposit in the Peoples Republic of China.

需要提取资金，请登录您的“我的大通”登陆门户，然后选择“提取资金”选项。根据反洗钱政策，资金必须提取至和存款相同的中国境内银行账户中。

How will my withdrawal be processed to the Peoples Republic of China?

资金将如何处理到中国？

In accordance with our AML Policy, funds available in your trading account must be returned to the originating source in the Peoples Republic of China by **US Dollar** swift bank wire transfer.

根据反洗钱政策，您交易账户中的可用资金必须通过美元电汇退还至和存款相同的中国境内银行账户中。

How will US Dollar swift bank wire withdrawals be processed?

如何处理美金电汇取款？

US Dollar withdrawals may be up to the amount of total deposits plus any excess funds. There is no transaction limit on US Dollar bank transfers. US Dollar wire transfers may take up to five business days for wires to Peoples Republic of China.

美元取款最高可达存款总额加任何多余资金。银行对于美元电汇没有交易限制，且元电汇可能最多需要五个工作日能转入中国。

Please be aware that fees may be applied by the receiving bank and intermediary banks may charge an additional transaction fee, these fess are borne by the client.

请注意，收款银行可能会收取相应的手续费，且中转银行也可能会收取额外的交易费用。

How will my withdrawal be processed if I have previously provided Chinese Yuan bank account details ?

如果以前提供了详细的人民币银行账户信息，将如何处理我的取款？

If you do not have a US Dollar bank account, please open a US Dollar bank account with your bank in the People's republic of China.

如果您在中国没有美金银行账户，请联系所需要的银行进行开通，并提供给我们账户的详细情况。

Once you provide us with your complete US Dollar bank account details, your withdrawal will be processed within 5 business days.

当我们收到您向我们提供的详细的美金账户信息后，您的取款将会在五个工作日内得到处理。

I attempted to withdraw by US Dollar wire transfers but my bank rejected the incoming transfer and the funds were returned to my trading account, what can I do to receive the funds successfully ?

试图通过美金电汇的方式出金，但被收款银行拒绝了汇款，并且资金已经退回到我的交易账户，我该怎么做才能成功收到资金？

It is your obligation to inform your bank that the source of funds of the incoming transfer is return of investments in trading in Foreign Exchange Contracts, Contracts for Difference, and other Derivatives Contracts on a margin basis.

您有义务通知您的收款银行，对于转账的资金来源是外汇合约，差价合约和其它衍生品合约交易的保证金投资回报。

If your bank does not permit you to receive the incoming transfer, it will be prudent for you open a US Dollar bank account that allows you to receive your investments in trading in Foreign Exchange Contracts, Contracts for Difference, and other Derivatives Contracts on a margin basis, to ensure unencumbered funds transfers in future.

如果您的收款银行不允许您接收转账，谨慎的做法是您开设一个可接收美元的银行账户，允许您以保证金接收您在外汇合约，差价合约和其它衍生品合约交易中的投资基础上，以确保未来的资金转移不受约束。

What if I have open positions when I submit a withdrawal or transfer request?

如果在提交取款或转账请求时仍然没有平仓怎么办？

A withdrawal of funds will result in a reduction of funds available to be used for margin to maintain open positions. This may result in the liquidation of *any or all* of your open positions. As detailed in Clause 11 of the Client Agreement, it is your responsibility to ensure that the account holds enough margin to maintain open positions.

提取资金将会导致可用于保证金以维持未平仓头寸的资金减少，这可能导致清算您的任何或所有未平仓的订单。如客户协议第 11 您有责任确保账户中持有足够的保证金以维持没有平仓的订单。

Contact Us

联系我们

Please contact us to obtain assistance of further guidance, please see below critical contact team details;

如果有需要请联系我们以获得进一步的指导或帮助，请参阅以下关于联络团队的详细信息；

Phone (电话): +16465689702

Email(邮件): cs@multibankfx.com

Note – We cannot disclose any personal or financial information to any third party

注意- 我们不会向任何第三方透露任何个人或财务信息